



West Town Mall

7600 Kingston Pike
 Knoxville, TN 37919-5600
shopwesttownmall.com

Mall Office: (865) 693-4731
Shopping Line®: (865) 693-0292
Mall Security: (865) 693-0292

Mall Hours:
 Monday to Saturday 10:00am - 9:00pm
 Sunday 12:00pm - 6:00pm

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STORE DIRECTORY

Store Name	Store Phone #	Typical Store Hours	Mall Entrance Tip	Location Info	Store Category
A					
abercrombie	(865) 693-3391	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women's	Located just outside Belk Women's	Children's & Infant Fashions
Abercrombie & Fitch	(865) 539-4899	Mon-Sat 10a-9p, Sun 12p-6p	Near jcpenney	Located beside Pottery Barn	Men's & Women's Fashions
Absolute Wireless	(865) 470-2562	Mon-Sat 10a-9p, Sun 12p-6p	jcpenney	Kiosk located outside jcpenney	Electronics & Technology
Aerie by American Eagle Outfitters	(865) 693-8670	Mon-Sat 10a-9p, Sun 12p-6p	jcpenney	Located beside White House Black Market	Women's Fashions
Aeropostale	(865) 560-0406	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located near Guest Services	Men's & Women's Fashions
Altar'd State		Mon-Sat 10a-9p, Sun 12p-6p	Main Entrance by the Cheesecake Factory	Across from Torrid	Cards, Books, Gifts & Stationery
Alumni Hall	(865) 560-9556	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located next to Dillard's	Sporting Goods & Athletic Wear
American Eagle Outfitters	(865) 470-9852	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located near Dillard's	Men's & Women's Fashions

Ann Taylor	(865) 693-5688	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located beside J. Crew	Women's Fashions
Apple Computer	(865) 824-2507	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located next to Williams Sonoma	Electronics & Technology
Asian Chao	(865) 769-5656	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court	Restaurants (order at the counter)
AT&T	(865) 470-2562	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located beside Helzberg Diamonds	Accessories
Auntie Anne's Pretzels	(865) 690-8956	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located in the Sears wing across from Regal Cinemas	Restaurants (order at the counter)
B					
Banana Republic	(865) 470-2622	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located near Apple	Men's & Women's Fashions
Bare Minerals	(865) 291-0174	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located beside Pandora	Health, Bath & Beauty
Bath & Body Works	(865) 539-3430	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women's	Located next to Build A Bear	Health, Bath & Beauty
Belk	(865) 693-4000	Mon-Sat 10a-9p, Sun 12p-6p	Belk	Located on the Kingston Pike side of the mall	Department Stores & Anchors
Belk Men, Home & Kids	(865) 470-0200	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Located next to the Children's Play Area	Children's & Infant Fashions
Best Buy Mobile	(865) 691-8085	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located near Sears	Electronics & Technology
Body Central	(865) 539-0408	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located next to Radio Shack	Women's Fashions
Brookstone	(865) 470-2154	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Located next to Brooks Brothers	Cards, Books, Gifts & Stationery
Brow/Art 23	(865) 583-6449	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located next to Deb Shops in the Sears wing	Health, Bath & Beauty
Buckle	(865) 691-7244	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located next to Apple	Men's & Women's Fashions
Build-A-Bear Workshop®	(865) 693-8699	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women's	Located next to Bath & Body Works	Entertainment
C					
Caché	(865) 691-3738	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women's	Located outside Belk Women's	Women's Fashions
California Nails	(865) 693-1199	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located next to Verizon Wireless	Health, Bath & Beauty
Champs Sports	(865) 690-1340	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located just outside of Dillard's	Shoes & Footwear

Chain/Store Name	Phone Number	Hours	Location	Location Description	Product Category
Charley's Grilled Subs	(440) 638-9977	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court	Restaurants (order at the counter)
Charlotte Russe	(866) 692-4037	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men Home Kids parking	In the Belk Men Home Kids wing next to Journeys Kidz	Women's Fashions
Charming Charlie		Mon-Sat 10a-9p, Sun 12p-6p	Main entrance between Cheesecake & jcpenny	Main entrance between Cheesecake & jcpenny	Accessories
Chick-fil-A	(866) 690-5447	Mon-Sat 8:30a-9p, Sun Closed-Closed	Forever 21	Located in the Food Court	Restaurants (order at the counter)
Chico's	(866) 694-8388	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located near jcpenny	Women's Fashions
Children's Place, The	(866) 693-7494	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women's	Next to Christopher and Banks	Children's & Infant Fashions
Chipotle Mexican Grill		Mon-Sat 10a-9p, Sun 12p-6p	Main Entrance by the Cheesecake Factory	Food Court	Restaurants (order at the counter)
Chocolate Monkey	(866) 690-7333	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Located near Belk Men, Home & Kids	Specialty & Gourmet Foods
Cinnabon	(866) 690-1264	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court	Specialty & Gourmet Foods
Claire's Boutique	(866) 694-4174	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located just outside the Food Court	Accessories
CMGamers	(866) 470-7796	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Next to The Limited in the Belk Men, Home and Kids wing	Toys, Games & Hobbies
Coach	(866) 531-2997	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located next to Banana Republic	Accessories
Crazy 8	(866) 531-1630	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women's	Located next to Sephora	Children's & Infant Fashions
D					
Dakota Watch Company	(866) 539-4300	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located in front of Abercrombie & Fitch	Accessories
DEB Shops	(866) 690-5959	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Next to Sears	Women's Fashions
dELiAs	(866) 692-1915	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located next to PacSun	Children's & Infant Fashions
Dillard's	(866) 531-1931	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located next to Champ's and Dr. Bizer's Vision	Department Stores & Accessories

				World	Anchors
Dippin' Dots	(865) 539-2012	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located just out the Food Court near Sears	Restaurants (order at the counter)
Disney Store, The	(865) 470-7110	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located near Dillard's	Children's & Infant Fashions
Doc Popcorn	(803) 347-6225	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located between The Body Shop and Bare Escentuals	Specialty & Gourmet Foods
E					
Eddie Bauer	(865) 690-5707	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located across from Sephora	Men's & Women's Fashions
Express	(865) 560-0181	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located beside New York & Company	Women's Fashions
F					
Finish Line	(865) 769-5172	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Located near Belk Men, Home & Kids	Shoes & Footwear
Fiore Boutique		Mon-Sat 10a-9p, Sun 12p-6p	The entrance to the left of the Cheesecake Factory	Located near Vera Bradley and Teavana	Accessories
Foot Locker	(865) 693-4847	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located near Sears	Shoes & Footwear
Forever 21	(865) 692-1204	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located across from Tommy Hilfiger	Accessories
Francesca's Collections	(865) 470-7296	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located beside Chico's near jcpenny	Accessories
fye - For Your Entertainment	(865) 769-4388	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Located next to Belk Men, Home & Kids	Entertainment
G					
GameStop	(865) 470-9697	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21/Belk Men	2 Locations! Beside US Cellular and the Play Area.	Music & Movies
Gap	(865) 531-3943	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located near Dillard's	Men's & Women's Fashions
GapKids	(865) 694-3150	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located between Ann Taylor and Aerie	Children's & Infant Fashions
Garage	(865) 531-7034	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Near Belk Women beside Cache	Women's Fashions
GNC	(865) 694-9747	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located near Forever 21	Health, Bath & Beauty
Godiva Chocolatier	(865) 691-2201	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located near jcpenny	Specialty & Gourmet Foods

Great American Cookie Co.	(865) 691-2354	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Just outside the Food Court	Specialty & Gourmet Foods
Gymboree	(865) 531-2241	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women's	Located near Belk Women's	Children's & Infant Fashions
H					
Hallmark Gold Crown	(865) 693-0582	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located near Dillard's	Cards, Books, Gifts & Stationery
Helzberg Diamonds	(865) 470-4858	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located near AT&T	Jewelry & Watches
Hickory Farms		Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Just outside of Belk Women	Specialty & Gourmet Foods
Hollister Co.	(865) 769-8396	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located next to Williams Sonoma	Men's & Women's Fashions
Hot Topic	(865) 539-1720	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located next to Express	Men's & Women's Fashions
I					
Icing by Claire's	(865) 690-6235	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located near jcpenny	Accessories
iFix and Repair	(865) 264-3494	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Located near the Children's Play Area	Electronics & Technology
J					
J. Crew	(865) 691-5822	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located next to Ann Taylor	Men's & Women's Fashions
jcpenny	(865) 693-4110	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located near Godiva and Spencer's	Department Stores & Anchors
jcpenny Portrait Studio	(865) 690-7014	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located inside jcpenny	Photography & Printing
jcpenny Salon	(865) 693-2911	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located inside jcpenny	Health, Bath & Beauty
Journeys	(865) 693-5574	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located beside Simon Guest Services	Men's & Women's Fashions
Journeys Kidz	(865) 690-6759	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located next to Crabtree & Evelyn	Children's & Infant Fashions
Justice	(865) 690-4667	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located near Dillard's	Children's & Infant Fashions

K

Kay Jewelers	(865) 691-0045	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located near Simon Guest Services	Jewelry & Watches
Kichi Sushi and Noodles	(865) 693-3338	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court	Restaurants (order at the counter)

L

La Vie Nails	(865) 670-1111	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located near Sears	Health, Bath & Beauty
LensCrafters	(865) 694-7551	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Located in the Belk Men's wing beside Vitamin World	Services
Lids	(865) 531-1930	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located just outside the Food Court beside Claire's	Specialty Shops
Limited	(865) 531-0267	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located across from Brookstone	Women's Fashions
Lucky Brand Jeans	(865) 670-2836	Mon-Sat 10a-9p, Sun 12p-6p	Foreer 21 or Sears	Located next to Coach	Men's & Women's Fashions

M

Marks & Morgan Jewelers	(865) 769-3850	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Located near Belk Women	Jewelry & Watches
Men's Wearhouse and Tux	(865) 693-7490	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located near Sears	Men's Fashions
Mori Luggage & Gifts	(865) 531-7199	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located next to Victoria's Secret	Specialty Shops

N

Nail Care & Spa	(865) 691-0006	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located next to jcpenny	Health, Bath & Beauty
Natural Alternatives Aveda Lifestyle Salon & Spa	(865) 588-3738	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located next to Torrid	Health, Bath & Beauty
New York & Company	(865) 690-6525	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located next to Express	Women's Fashions

P

PacSun	(865) 694-8448	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located near Dillard's	Accessories
Pandora	(865) 694-1919	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located beside Bare Escentuals	Accessories
Pepper Palace	(865) 694-7009	Mon-Sat 10a-9p, Sun 12p-6p	Food Court	Just outside the Food Court near Sears	Specialty & Gourmet Foods
Petro's Chili and Chips	(865) 693-6517	Mon-Sat 9a-9p, Sun 11a-6p	Forever 21	Located in the Food Court	Restaurants (order at the counter)

R

Rattan Bar	(865) 694-7575	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located next to Abercrombie & Fitch	Home Furnishings
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Hottery Barn	(800) 694-7575	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located next to Abercrombie & Hitch	Home Furnishings
Princess Diaries	(865) 694-7010	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Located near the Children's Play Area	Restaurants (order at the counter)
Proactiv	(877) 275-2561	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located in front of Banana Republic	Miscellaneous
R					
Rack Room Shoes	(865) 539-4713	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located just outside of Sears	Shoes & Footwear
Radio Shack	(865) 690-0471	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located near Sears	Accessories
Regal Cinemas	(865) 769-3909	Mon-Sat 10a-9p, Sun 12p-6p	Regal Cinemas	Entrances are located in parking garage and inside the mall across from Auntie Anne's	Entertainment
Regis Salon	(865) 560-0666	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located just outside of jcpenny	Health, Bath & Beauty
S					
Sarku Japan	(865) 691-0330	Mon-Sat 11a-9p, Sat-Sun 12p-6p	Forever 21	Located in the Food Court	Restaurants (order at the counter)
Sbarro	(865) 693-7942	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Food Court	Restaurants (order at the counter)
Sears	(865) 694-7204	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located outside the Food Court next to Rack Room Shoes and Deb Shops	Department Stores & Anchors
Sears Automotive	(865) 694-7272	Mon-Sat 8a-8p, Sun 10a-6p	Sears	Outer Sears Parking Lot	Services
Sears Optical	(865) 694-7260	Mon-Sat 10a-9p, Sun 12p-6p		Located inside Sears	Health, Bath & Beauty
See's Candies		Mon-Sat 10a-9p, Sun 12p-6p	The Cheesecake Factory	Between Journey's and Kay's	Specialty & Gourmet Foods
Selah Collection	(865) 692-2990	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located next to Wet Seal	Accessories
Sephora	(865) 691-0048	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Located near Belk Women	Health, Bath & Beauty
Simon Guest Services	(865) 693-0292	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located just outside the Food Court between The Body Shop and Journey's	Services
Spencer Gifts	(865) 693-2482	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located just outside jcpenny	Specialty Shops
Starbucks Coffee	(865) 531-7894	Mon-Sat 8:30a-9p	The Cheesecake Factory Entrance	Behind Guest Services	Restaurants (order at the counter)
Stride Rite	(865) 693-4460	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located near jcpenny	Shoes & Footwear

Subway	(865) 769-5065	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court	Restaurants (order at the counter)
Sunglass Hut	(865) 531-0038	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located next to Helzberg Diamonds	Accessories
Sunglass Hut	(865) 691-1876	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Located near Belk Women's	Services
Swarovski Crystal	(865) 769-4104	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Located near Belk Women's	Accessories
T					
Taco Bell	(865) 694-3107	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court	Restaurants (order at the counter)
Teavana	(865) 692-1143	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located across from Helzberg Diamonds	Specialty & Gourmet Foods
Thai'an	(865) 690-7291	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Food Court	Restaurants (order at the counter)
The Art of Shaving		Mon-Sat 10a-9p, Sun 12p-6p	JCPenny	Near JCPenny	Health, Bath & Beauty
The Cheesecake Factory	(865) 670-7443	Mon-Thu 11a-11p, Fri-Sat 11a-12a, Sun 10a-11p	Tommy Hilfiger on Morrell Rd.	Just outside the entrance at Tommy Hilfiger	Restaurants (order via wait staff)
Things Remembered	(865) 691-3940	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located near Simon Guest Services	Specialty Shops
Tommy Hilfiger	(865) 690-4791	Mon-Sat 10a-9p, Sun 12p-6p	Tommy Hilfiger	Located across from Forever 21	Men's & Women's Fashions
Torrid	(865) 694-3200	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located next to Yankee Candle	Women's Fashions
U					
U.S. Cellular	(865) 470-2841	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located just outside the Food Court	Services
V					
Vera Bradley		Mon-Sat 10a-9p, Sun 12p-6p	The Beds to Go Entrance	Near Teavana	Accessories
Verizon Wireless	(865) 560-0258	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located near Tommy Hilfiger	Services
Victoria's Secret	(865) 470-0172	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located outside jcpenny beside Mori Luggage and Gifts	Health, Bath & Beauty
Visionworks	(865) 531-3295	Mon-Sat 10a-9p, Sun 1p-6p	Dillard's	Located near Dillard's	Services
Vitamin World	(865) 670-2999	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Located near Belk Men	Health, Bath & Beauty
W					

W						
Walking Company, The	(865) 769-9839	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located near Simon Guest Services	Shoes & Footwear	
We're Cooking	(865) 531-9735	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court	Restaurants (order at the counter)	
Wet Seal	(865) 531-9810	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located beside Kay Jewelers	Accessories	
Where is Santa		Mon-Thu 11a-8p, Fri-Sat 10a-8p, Sun 12p-6p	Charming Charlie	Amphitheater in front of JC Penney	Entertainment	
White House Black Market	(865) 690-6778	Mon-Sat 10a-9p, Sun 12p-6p	jcpenney	Located beside Hollister	Women's Fashions	
Williams-Sonoma	(865) 539-1070	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located near Apple	Home Furnishings	
Y						
Yankee Candle	(865) 690-8663	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located next to Pandora	Cards, Books, Gifts & Stationery	
Z						
Zales Jewelers	(865) 693-3030	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located across from Apple	Jewelry & Watches	
Zumiez	(865) 539-8039	Mon-Sat 10a-9p, Sun 12p-6p	jcpenney	Located next to Victoria's Secret	Men's & Women's Fashions	