



# West Town Mall

7600 Kingston Pike  
Knoxville, TN 37919-5600

## REGULAR CENTER HOURS

Monday to Saturday 10:00AM–9:00PM  
Sunday 12:00PM–6:00PM

## PHONE NUMBERS

Mall Office: (865) 693-4731  
Shopping Line: (865) 693-0292  
Mall Security: (865) 693-0292

Store Name	Store Phone #	Typical Store Hours	Mall Entrance Tip	Location Info
A Diamond		Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	In between Brookstone and The Limited
Abercrombie & Fitch	(865) 693-3391	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Just outside of Belk Women
Acu Massage	(865) 335-1561	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	In the Belk Men hallway, beside iFix and Repair
Aerie by American Eagle Outfitters	(865) 693-8670	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Across from Express, beside White House Black Market
Aeropostale	(865) 560-0406	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Beside Zales Jewelers, across

				from Buckle
Altar'd State	(865) 333-5004	Mon-Sat 10a-9p, Sun 12p-6p	Main Entrance by the Cheesecake Factory	Across from Torrid
Alumni Hall	(865) 560-9556	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Just outside of Dillard's
American Eagle Outfitters	(865) 470-9852	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	In the Dillard's hallway, across from Gap
Ann Taylor	(865) 693-5688	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Beside J. Crew, across from New York & Company
Apple	(865) 824-2507	Mon-Sat 10a-9p, Sun 12p-6p	Mall Entrance by Charming Charlie	Located between Pottery Barn and Zumiez
Asian Chao	(865) 769-5656	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court
AT&T	(865) 470-2562	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Beside Great American Cookies, just outside of the Food Court
Auntie Anne's Pretzels	(865) 690-8956	Mon-Sat 10a-9p, Sun 12p-6p	Sears	In the Sears hallway, across from Regal Cinemas
Banana Republic	(865) 470-2622	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Across from Apple, beside Coach
Bare Minerals	(865) 291-0174	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Beside Pandora and Lids
Bath & Body Works	(865) 539-3430	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Next to Build A Bear, across from Torrid

Belk	(865) 693-4000	Mon-Sat 10a-9p, Sun 12p-6p	Belk Entrances	Women's Store is on the Kingston Pike side of the mall. Men's, Home, and Kids is on the Montvue side of the mall.
Best Buy Mobile	(865) 691-8085	Mon-Sat 10a-9p, Sun 12p-6p	Sears	In the Sears hallway, next to Auntie Anne's Pretzels
Blue Naturals		Mon-Sat 10a-9p, Sun 12p-6p	Mall Entrance by Forever 21	In between Helzberg Diamonds and Journeys, beside Starbucks
Bohemian Baby	(865) 333-5155	Mon-Sat 10a-9p, Sun 12p-6p	Mall Entrance beside Forever21	Next to Williams-Sonoma, across from Banana Republic
BoxLunch	(865) 690-0874	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Across from Build-A-Bear Workshop, beside Torrid
Brookstone	(865) 470-2154	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Beside Charlotte Russe, across from The Limited
Brow Art 23	(865) 583-6449	Mon-Sat 10a-9p, Sun 12p-6p	Sears	In the Sears hallway, next to Rue 21
Buckle	(865) 691-7244	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Next to Apple, across from Zales Jewelers
Build-A-Bear Workshop®	(865) 693-8699	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Next to Bath & Body Works and Swarovski

California Nails	(865) 693-1199	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	In the main Forever 21 hallway, next to Journey's
Champs Sports	(865) 690-1340	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Just outside of Dillard's
Charleys Philly Steaks	(440) 638-9977	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court
Charlotte Russe	(865) 692-4037	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Beside Brookstone and Journeys Kids
Charming Charlie	(865) 769-7966	Mon-Sat 10a-9p, Sun 12p-6p	Mall entrance between JCPenney and The Cheesecake Factory	Just inside the mall entrance
Chick-fil-A	(865) 690-5447	Mon-Sat 8:30a-9p, Sun Closed-Closed	Forever 21	Located in the Food Court
Chico's	(865) 694-8388	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located near jcpenny
Children's Place, The	(865) 693-7494	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Next to Disney, across from Sephora
Chipotle Mexican Grill	(865) 407-2008	Mon-Sat 10a-9p, Sun 12p-6p	Main Entrance by the Cheesecake Factory	Food Court
Chocolate Monkey	(865) 690-7333	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	One location in the Belk Men hallway, one in the food court beside Great American Cookies
Claire's Boutique	(865) 694-4174	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Just outside the Food Court beside Lids
CM Gamers	(865) 470-7774	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	In the Belk Men

				hallway, next to The Limited
Coach	(865) 531-2997	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Next to Banana Republic, across from Williams Sonoma
Crazy 8	(865) 531-1630	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Between Sephora and Gymboree
Dakota Watch Company	(865) 539-4300	Mon-Sat 10a-9p, Sun 12p-6p	Mall entrance beside Forever21	In between Banana Republic and Bohemian Baby
Deep Sea Cosmetics	(347) 281-1317	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Outside of Belk Women
Dillard's	(865) 531-1931	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Located next to Champ's and Dr. Bizer's Vision World
Dippin' Dots	(865) 539-2012	Mon-Sat 10a-9p, Sun 12p-6p	Sears	In the Sears hallway, just outside of the food court
Disney Store, The	(865) 470-7110	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	In the Dillard's hallway, beside American Eagle Outfitters
Doc Popcorn	(803) 347-6225	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Beside Bare Minerals, just outside of the Food Court
Eddie Bauer	(865) 690-5707	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Across from Sephora, beside The Children's Place

Edge	(865) 253-7917	Mon-Sat 10a-9p, Sun 12p-6p	Mall Entrance near Cheesecake Factort	Next to Aeropostale, across from Journeys
Essence	(865) 693-8654	Mon-Sat 10a-9p, Sun 12p-6p	Mall Entrance by Forever 21	In between Express and aerie
Express	(865) 560-0181	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Beside New York & Company and Hot Topic
Finish Line	(865) 769-5172	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	In the Belk Men hallway, beside fye
Fiore Boutique	(865) 690-4484	Mon-Sat 10a-9p, Sun 12p-6p	Mall entrance between JCPenney and The Cheesecake Factory	Just inside the mall entrace, across from Charming Charlie
Foot Locker	(865) 693-4847	Mon-Sat 10a-9p, Sun 12p-6p	Sears	In the Sears hallway, beside Regal Cinemas
Forever 21	(865) 692-1204	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Just inside the mall entrance, next to General Nutrition Center
Francesca's Collections	(865) 470-7296	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Beside Chico's and Teavana
fye - For Your Entertainment	(865) 769-4388	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Just outside of Belk Men, across from Princess Diaries
GameStop	(865) 470-9697	Mon-Sat 10a-9p, Sun 12p-6p	Sears	In the Sears hallway, beside Great American Cookies
Gap	(865) 531-3943	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	Beside Hallmark and PacSun

Garage	(865) 531-7043	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Beside Eddie Bauer, across from Gymboree
GNC	(865) 694-9747	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Beside Forever 21 and Verizon
Godiva Chocolatier	(865) 691-2201	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Between Icing and Chico's
Great American Cookie Co.	(865) 691-2354	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Just outside of the Food Court, beside GameStop
Gymboree	(865) 531-2241	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Just outside of Belk Women, beside Crazy 8
Hallmark Gold Crown	(865) 693-0582	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	In the Dillard's hallway, beside Gap
Helzberg Diamonds	(865) 470-4858	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Beside Edge, across from Bare Minerals
Her Styler	(310) 382-6885	Mon-Sat 10a-9p, Sun 12p-6p	Mall Entrance by Charming Charlie	In front of New York & Company
Hollister Co.	(865) 769-8396	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Next to Williams Sonoma and White House Black Market
Hot Topic	(865) 539-1720	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Next to Express, across from Hollister & Co.
Icing	(865) 690-6235	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Beside Godiva, near the amphitheater
iFix and Repair	(865) 264-3494	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	In the Belk Men

				hallway, beside Acu Massage
J. Crew	(865) 691-5822	Mon-Sat 10a-9p, Sun 12p-6p	Mall entrance between JCPenney and The Cheesecake Factory	Next to Ann Taylor and Sunglass Hut
jcpenny	(865) 693-4110	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located near Godiva and Spencer's
jcpenny Portrait Studio	(865) 690-7014	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located inside jcpenny
jcpenny Salon	(865) 693-2911	Mon-Sat 10a-9p, Sun 12p-6p	jcpenny	Located inside jcpenny
Journeys	(865) 693-5574	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Across from Kay Jewelers, next to The Walking Company
Journeys Kidz	(865) 690-6759	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Between Art of Shaving and Charlotte Russe
Justice	(865) 690-4667	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	In the Dillard's hallway, next to American Eagle Outfitters
Kay Jewelers	(865) 691-0045	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Across from Journeys, next to Verizon
Kichi Sushi and Noodles	(865) 693-3338	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court
La Vie Nails	(865) 670-1111	Mon-Sat 10a-9p, Sun 12p-6p	Sears	In the Sears hallway, beside Brow Art 23
Lands' End Shop at Sears	(865) 694-7219	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Inside Sears



LensCrafters	(865) 694-7551	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	In the Belk Men hallway, beside Vitamin World
Lids	(865) 531-1930	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Just outside of the Food Court, beside Claire's
Longhorn Steakhouse	(865) 693-8700	Mon-Sat 10a-9p, Sun 12p-6p	Montvue Road Entrance to the parking lot	Corner of Kingston Pike & Montvue Rd.
Lucky Brand Jeans	(865) 670-2836	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Next to Coach and Hot Topic
Marks & Morgan Jewelers	(865) 769-3850	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Across from Belk Women, beside Sunglass Hut
MetroPCS	(865) 312-5790	Mon-Sat 10a-9p, Sun 12p-6p	Sears	In the center of Garden Cafes
Microsoft	(865) 560-8750	Mon-Sat 10a-9p, Sun 12p-6p	Mall Entrance by Forever 21	In front of Torrid
Mori Luggage & Gifts	(865) 531-7199	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Next to Victoria's Secret and The Limited
Nail Care & Spa	(865) 691-0006	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Just outside of JCPenney, across from Spencers
New York & Company	(865) 690-6525	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Next to Express, across from Ann Taylor
PacSun	(865) 694-8448	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's	In the Dillard's hallway, across from American Eagle Outfitters

Pandora	(865) 694-1919	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Beside Bare Minerals and Yankee Candle
Petro's Chili and Chips	(865) 693-6517	Mon-Sat 9a-9p, Sun 11a-6p	Forever 21	Located in the Food Court
Piercing Pagoda	(865) 690-0840	Mon-Sat 10a-9p, Sun 12p-6p	Mall Entrance near Charming Charlie	Kiosk between Zumiez and Teavana
Pottery Barn	(865) 694-7575	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Beside New York & Company, across from J. Crew
Princess Diaries	(865) 694-7010	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	Just outside of Belk Men, across from FYE
Rack Room Shoes	(865) 539-4713	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Just outside of Sears, across from Rue 21
Regal Cinemas	(865) 769-3909	Mon-Sat 10a-9p, Sun 12p-6p	Regal Cinemas	Entrances are located in parking garage and inside the mall across from Auntie Anne's
Regis Salon	(865) 560-0666	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Just outside of JCPenney, next to Spencers
rue21	(865) 693-7941	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Just outside of Sears, across from Rack Room Shoes
Sarku Japan	(865) 691-0330	Mon-Sat 11a-9p, Sat-Sun 12p-6p	Forever 21	Located in the Food Court
Sbarro	(865) 693-7942	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Food Court

Sears	(865) 694-7204	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located outside the Food Court next to Rack Room Shoes and Deb Shops
Sears Automotive	(865) 694-7272	Mon-Sat 8a-8p, Sun 10a-6p	Sears	Outer Sears Parking Lot
Sears Optical	(865) 694-7260	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Located inside Sears
Sephora	(865) 691-0048	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Between Crazy 8 and Vans
Simon Guest Services	(865) 693-4731	Mon-Fri 8:30a-5p	Sears	In the Mall Management Office, behind the Food Court
Spencer Gifts	(865) 693-2482	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Just outside of JCPenney, beside Regis Salon
Sportz	(423) 536-8794	Mon-Sat 10a-9p, Sun 12p-6p	Sears	In the Sears hallway, across from Rue 21
Sprint by Absolute Wireless	(865) 470-2562	Mon-Sat 10a-9p, Sun 12p-6p	Mall Entrance beside Forever 21	In between Yankee Candle and Wet Seal
Starbucks Coffee	(865) 531-7894	Mon-Sat 8:30a-9p	Forever 21	In front of the Food Court, near Journeys
Subway	(865) 769-5065	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court
Sunglass Hut	(865) 531-0038	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Next to Vera Bradley and J. Crew
Sunglass Hut	(865) 691-1876	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Next to Abercrombie and Fitch, just

				outside of Belk Women
Swarovski Crystal	(865) 769-4104	Mon-Sat 10a-9p, Sun 12p-6p	Belk Women	Located near Belk Women's
Taco Bell	(865) 694-3107	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Located in the Food Court
Teavana	(865) 692-1143	Mon-Sat 10a-9p, Sun 12p-6p	Mall entrance between JCPenney and The Cheesecake Factory	Beside Francesca's Collections, across from Victoria's Secret
The Art of Shaving	(865) 337-8170	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Outside of JCPenney, across from Victoria's Secret
The Cheesecake Factory	(865) 670-7443	Mon-Thu 11a-11p, Fri-Sat 11a-12a, Sun 10a-11p	Tommy Hilfiger on Morrell Rd.	Just outside the entrance at Tommy Hilfiger
Things Remembered	(865) 691-3940	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Between Buckle and The Walking Company
T-Mobile	(865) 692-4211	Mon-Sat 10a-9p, Sun 12p-6p	Mall Entrance by Forever 21	In between Journeys and Kay Jewelers
Torrid	(865) 694-3200	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Between Yankee Candle and As Seen on TV
U.S. Cellular	(865) 470-2841	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Just outside of the Food Court, across from Claire's
Vans	(865) 690-0576	Mon-Sat 10a-9p, Sun 12p-6p	Dillard's or Belk Women	Between Sephora and PacSun

Vera Bradley	(865) 694-3272	Mon-Sat 10a-9p, Sun 12p-6p	Mall entrance between JCPenney and The Cheesecake Factory	Across from Teavana, beside Sunglass Hut
Verizon Wireless	(865) 560-0258	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Between GNC and Kay Jewelers
Victoria's Secret	(865) 470-0172	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Across from Chico's, beside Zumiez
Visionworks	(865) 531-3295	Mon-Sat 10a-9p, Sun 1p-6p	Dillard's	Just outside of Dillard's, across from Champs Sports
Vitamin World	(865) 670-2999	Mon-Sat 10a-9p, Sun 12p-6p	Belk Men	In the Belk Men hallway, next to Chocolate Monkey
Walking Company, The	(865) 769-9839	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Beside Journeys, across from Edge
White House Black Market	(865) 690-6778	Mon-Sat 10a-9p, Sun 12p-6p	JCPenney	Beside Hollister and Williams-Sonoma
Wild Dimensions		Mon-Sat 10a-9p, Sun 12p-6p	Mall Entrance beside Forever21	Just outside of the Food Court, beside Claire's
Williams-Sonoma	(865) 539-1070	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Between Apple and White House Black Market
Wireless ToyBox	(865) 333-5005	Mon-Sat 10a-9p, Sun 12p-6p	Sears	In the Sears hallway, near Regal Cinemas
Yankee Candle	(865) 690-8663	Mon-Sat 10a-9p, Sun 12p-6p	Forever 21	Nnext to Pandora and Torrid
Zales Jewelers	(865) 693-3030	Mon-Sat 10a-9p, Sun 12p-6p	Sears	Across from Apple. next to Best Buy

Zumiez

(865) 539-8039

Mon-Sat 10a-9p, Sun 12p-6p

Mall entrance between JCPenney and  
The Cheesecake Factory

Next to Victoria's  
Secret