



# Crystal Mall

850 Hartford Turnpike  
Waterford, CT 06385-4237

## REGULAR CENTER HOURS

Monday to Saturday 10:00AM–9:00PM  
Sunday 11:00AM–6:00PM

## PHONE NUMBERS

Mall Office:  
(860) 442-8501

Shopping Line:  
(860) 442-8500

Mall Security:  
(860) 442-8500

Store Name	Store Phone #	Typical Store Hours	Mall Entrance Tip	Location Info
A & J All Star Sports	(860) 772-2041	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near the Christmas Tree Shop	Lower Level Near The Shoe Dept.
Airbrush Works	(860) 514-0635	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near Auntie Anne's
American Eagle Outfitters	(860) 443-1812	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near Gymboree & Yankee Candle
AT&T	(860) 439-0198	Mon-Sat 10a-9p, Sun 11a-6p	Upper Level Near Starbucks & Buffalo Wild Wings	Upper Level near Bed Bath & Beyond
Auntie Anne's Pretzels	(860) 440-3711	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near Brow Art 23
Bath & Body Works	(860) 444-9376	Mon-Sat 10a-9p, Sun 11a-6p	JCPenney Entrance	Upper Level Near Macy's

Bed Bath & Beyond	(860) 442-0064	Mon-Sat 9a-9p, Sun 10a-6p	Upper Level Sears/Christmas Tree Shops Lot	Upper Level Near Christmas Tree Shops
Bounce! Indoor Inflatable Park	(860) 443-5867	Mon-Thu 10a-8p, Fri-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Christmas Tree Shops	Lower Level Near Old Navy & Payless Shoes
Brookstone	(860) 444-0011	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Sears & Macy's	Upper Level Near LensCrafters & Icing
Brow Art 23	(860) 439-0833	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near Auntie Anne's Pretzels & Lids
Buffalo Wild Wings	(860) 574-9155	Mon-Wed 11a-11p, Thu 11a-1a, Fri-Sat 11a-12a, Sun 11a-11p	Buffalo Wild Wings Exterior Entrance	Upper Level Near Sears
Champs Sports	(860) 439-1944	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near JCPenney & PacSun
Charleys Philly Steaks	(860) 574-9092	Mon-Sat 10a-9p, Sun 11a-6p	Food Court Area	Located Near Taco Bell
Chico's	(860) 437-7341	Mon-Sat 10a-9p, Sun 11a-6p	Buffalo Wild Wings Entrance/Sears/Macy's Parking Lot	Upper Level Next to Justice
Christmas Tree Shop	(860) 442-0066	Mon-Sat 9a-9p, Sun 10a-6p	Christmas Tree Shops Exterior Entrance	Lower Level Near Old Navy
Claire's Accessories	(860) 447-3422	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near Macy's
Cohen's Fashion Optical	(860) 444-7360	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near Macy's
Crazy 8	(860) 437-3152	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower level Near

				Claire's & Macy's
Cricket Wireless	(860) 437-7929	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Near The Food Court
Crystal Mall Management Office	(860) 442-8501	Mon-Fri 8:30a-5p, Sat-Sun Closed	Food Court	Down the Hall from Dunkin Donuts & Sarku Japan
Dairy Queen / Orange Julius	(860) 439-1826	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	In The Food Court
Dollar N Things	(860) 437-3251	Mon-Sat 10a-9p, Sun 11a-6p	Food Court or Sears Lower Level	Lower Level Across from Center Stairs
dressbarn	(860) 440-0753	Mon-Sat 10a-9p, Sun 11a-6p	Sears Upper Level	Upper Level Near AT&T
Dunkin' Donuts	(860) 428-6055	Mon-Sat 8a-9p, Sun 10a-6p	Parking Lot Near The Food Court	In The Food Court
EbLens	(860) 447-2534	Mon-Sat 10a-9p, Sun 11a-6p	Lower Level Sears	Lower Level Near Sears
Ebony & Ivory	(860) 444-8780	Mon-Sat 10a-9p, Sun 11a-6p	Entrance Near JCPenney Parking Lot	Upper level Near Macy's
ENZO Men's Wear	(860) 574-9323	Mon-Sat 10a-9p, Sun 11a-6p	Food Court	Lower Level near Crazy 8, across from Men's Warehouse.
Express	(860) 442-8167	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near JCPenney	Upper Level Near JCPenney
Express Fix	(714) 749-2084	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Christmas Tree Shops	Lower Level Near Old Navy & T-Mobile
Fancy Nails	(860) 442-9888	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near JCPenney & Macy's	Upper Level Near Macy's
Finish Line	(860) 437-7236	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Sears & Macy's	Upper Level Near Talbots

Forever 21	(860) 326-3001	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near JCPenney & Macy's	Upper Level Near Macy's
FroyoWorld	(860) 437-3213	Mon-Sat 10a-9p, Sun 11a-6p	JCPenney Mall Entrance	Upper Level Near Macy's
fye - For Your Entertainment	(860) 442-4432	Mon-Sat 10a-9p, Sun 11a-6p	Mall/JC Penney Entrance / JC Penney/Macy's Parking Lot	Upper Level Near JCPenney
GameStop	(860) 443-3360	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near JCPenney.
Global Cellular Repair	(860) 447-3022	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near Men's Wearhouse
GNC	(860) 447-3445	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Macy's	Upper Level Near Macy's
Gold & Diamond Depot	(860) 574-9327	Mon-Sat 10a-9p, Sun 11a-6p		
Gymboree	(860) 437-8221	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near Macy's
H & R Block	(860) 442-3999	Mon-Fri 11a-6p, Sat 11a-3p, Sun Closed	Parking Lot Near Macy's & JCPenney	Upper Level Near JCPenney
H&M	(855) 466-7467	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Sears	Upper Level Near Sears & Bed Bath & Beyond
Hannoush Jewelers	(860) 447-1922	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Christmas Tree Shop	Lower Level Near Sears & Christmas Tree Shops
Hollister Co.	(860) 447-9086	Mon-Sat 10a-9p, Sun 11a-6p	Parking lot Near JCPenney & Macy's	Upper Level Near Macy's

Hot Topic	(860) 447-3828	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Macy's & JCPenney	Upper Level Near Macy's
Ice Imports	(860) 439-0621	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Buffalo Wild Wings Entrance	Upper Level Near Bed Bath & Beyond
Icing	(860) 439-0200	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Sears & Macy's	Upper Level Near AT&T & Sears
InStyle Fragrances	(860) 440-2920	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Sears & Macy's	Upper Level Near AT&T
J. Jill	(860) 437-0133	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Buffalo Wild Wings	Upper Level Near Victoria's Secret
JC Penney	(860) 443-2405	Mon-Sat 10a-9p, Sun 11a-6p	JC Penney Entrance/Mall Entrance/Food Court Entrance/JC Penney Parking Lots/Food Court Parking Lot	Upper & Lower Level Near Champs & FYE
JC Penney Portrait Studio	(860) 442-6418	Mon 10a-7p, Tue Closed, Wed-Fri 10a-7p, Sat 10a-5p, Sun 11a-5p	JC Penney/Food Court Entrances / JC Penney/Food Court Parking Lots	Lower Level in Kids Dept. on right side.
JC Penney Salon	(860) 447-0534	Mon-Sat 10a-9p, Sun 11a-6p	JC Penney/Food Court Entrances / JC Penney/Food Court Parking Lots	Lower Level near Home Fashions.
Journeys	(860) 437-1145	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near Sprint & JCPenney
Justice	(614) 600-4762	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Macy's	Upper Level Near Macy's
Kay Jewelers	(860) 442-2998	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Sears & Christmas Tree Shops	Lower Level Near Christmas Tree Shops
Kay's Hallmark	(860) 447-2158	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Christmas Tree Shops	Lower Level Near Shoe Dept. Encore & Christmas Tree

				Shops
Lands' End Shop at Sears	(860) 447-5318	Mon-Sat 10a-9p, Sun 11a-6p	Sears Entrance	Inside Sears
LensCrafters	(860) 443-2353	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Sears & Buffalo Wild Wings	Upper Level Near Sears & rue21
Lids	(860) 437-0290	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near The Food Court & Gymboree
Longhorn Steakhouse	(860) 440-2881	Fri-Sat 11a-11p, Sun-Thu 11a-10p	Home Depot Entrance/Longhorn Steakhouse Parking Lot	Parking Lot Near Home Depot- Off of Route 85
Lord's & Lady's Hair Salon	(860) 442-1179	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court Entrance Or Near Macy's	Lower Level Near Macy's
Macy*s	(860) 443-6911	Mon-Wed 10a-8p, Thu-Sat 10a-9p, Sun 11a-6p	Macy's/Food Court Entrances / Macy's/Food Court Parking Lots	Upper & Lower Levels Anchor Store near Cohen's Fashion Optical, Lord's & Lady's, and Godiva.
Magic Nails	(860) 444-6282	Mon-Sat 10a-9p, Sun 11a-6p	Christmas Tree Shops Entrance	Lower Level Near Mastercuts & Old Navy
MasterCuts	(860) 439-0233	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Christmas Tree Shops	Lower Level Near Pretzel Maker & Old Navy
Men's Wearhouse	(860) 447-3535	Mon-Sat 10a-9p, Sun 11a-6p	Food Court Entrance/Food Court Parking Lot	Lower Level Mid-Mall next to Dollar N Things.
Metro PCS	(860) 443-0242	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Sears	Lower Level Near Christmas Tree Shops

Mr. Fix It	(860) 447-2040	Mon-Sat 10a-9p, Sun 11a-6p	JCPenney Upper Level	Upper Level Near JCPenney
Mr. Fix It Too	(860) 574-9297	Mon-Sat 10a-9p, Sun 11a-6p	Upper Level Near Buffalo Wild Wings	Upper Level Near Zales & New York & Co
New York & Company	(860) 437-8915	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Buffalo Wild Wings	Upper Level Near Bed Bath & Beyond & Zales
New You Spa	(917) 687-9969	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near JCPenney
Old Navy	(860) 437-0275	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Christmas Tree Shops	Lower Level Across From Christmas Tree Shops
Olive Garden	(860) 442-0424	Fri-Sat 11a-11p, Sun-Thu 11a-10p	Olive Garden Parking Lot	Parking Lot Near JC Penney & Target
Olympia Sports	(860) 444-6181	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Christmas Tree Shops	Lower Level Near Kay's Hallmark
Payless ShoeSource	(860) 443-5681	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Christmas Tree Shops	Lower Level Near Sears & Old Navy
Piercing Pagoda	(860) 447-2275	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Christmas Tree Shops	Lower Level Near Old Navy & Shoe Dept. ENCORE
PINK	(860) 439-0338	Mon-Sat 10a-9p, Sun 11a-6p	Buffalo Wild Wings Entrance	Upper Level Near Macy's & Dressbarn
Pizza Hut Coming Soon!		Mon-Sat 10a-9p, Sun 11a-6p	Food Court	Food Court
Play Area	(860) 442-8501	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Christmas Tree Shops	Right outside of the Christmas Tree Shop

Pretzel Maker	(860) 439-1466	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Sears	Lower Level Near Old Navy & Mastercuts
Proactiv ZoomShops	(866) 905-4675	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Mall Buffalo Wild Wings	Upper Level Near Zales & Bed Bath & Beyond
Public Safety Office	(860) 442-8501	Mon-Sat 10a-9p, Sun 11a-6p	Mall/JC Penney Entrance/Parking Lot between JCPenney and Macy's	Upper Level Near JCPenney
rue21	(860) 443-0037	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Sears & Buffalo Wild Wings	Upper Level Near Sears & LensCrafters
Sarku Japan	(860) 439-1901	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level In The Food Court
Sears	(860) 447-5300	Mon-Sat 10a-9p, Sun 11a-6p	Sears Entrances/ Mall/Eblens/Buffalo Wild Wings Entrances / Sears Parking Lots	Upper & Lower Level Anchor Store Located between Payless Shoe Source, & H&M.
Sears Automotive	(860) 447-5395	Mon-Sat 8a-7p, Sun 10a-6p	Sears Automotive Entrance/Sears Automotive Parking Lot	Lower Level inside of Sears and near Christmas Tree Shops.
SHOE DEPT. ENCORE	(860) 437-0555	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Christmas Tree Shop	Lower Level Near Christmas Tree Shop & Hallmark
Simon Guest Services at The Mall Management Office	(860) 442-8501	Mon-Fri 8:30a-5p, Sat-Sun Closed	Food Court	Down the Hall from Dunkin Donuts & Sarku Japan
Special Occasions	(860) 444-9395	Mon-Sat 10a-9p, Sun 11a-6p	Upper Level Sears Entrance	Upper Level Near Talbots & Hollister



Spencer Gifts	(800) 762-0419	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Macy's & JCPenney	Upper Level Near JCPenney & Macy's
Sprint store by iMobile	(860) 440-6142	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near PacSun & The Food Court
Starbucks Coffee	(860) 405-5772	Mon-Fri 6:30a-9p, Sat 8a-9p, Sun 9a-6p	Parkign Lot Near Sears & Macy's	Located Near Sears & Buffalo Wild Wings
Subway	(860) 443-0655	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Cout	In The Food Court
Taco Bell	(860) 924-6958	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	In The Food Court
Talbots	(860) 865-6000	Mon-Sat 10a-9p, Sun 11a-6p	Upper Level Entrance Near JCPenney	Upper Level Near Finish Line & Hollister
The Toy Vault	(860) 444-2200	Mon-Sat 10a-9p, Sun 11a-6p	Food Court	Lower Level near the Food Court
Things Remembered	(860) 444-1993	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near JCPenney
T-Mobile	(860) 437-8755	Mon-Sat 10a-9p, Sun 11a-6p	Parkign Lot Near Christmas Tree Shops	Lower Level Near Hannoush Jewelers & Metro PCS
Verizon Wireless	(860) 405-2200	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Christmas Tree Shops	Lower Level Near Sears
Victoria's Secret	(860) 439-0334	Mon-Sat 10a-9p, Sun 11a-6p	Parkign Lot Near Buffalo Wild Wings	Upper Level Near Dressbarn & MACy's
Vogue	(860) 447-3497	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near The Food Court & American Eagle Outfitters

Wok Express	(860) 443-8808	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	In The Food Court
WOW Family Entertainment Center	(800) 303-8219	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court	Lower Level Near JCPenney & Macy's
Yankee Candle	(860) 444-8943	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near The Food Court Entrance	Lower Level Near Macy's
Zales Jewelers	(860) 437-3589	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Buffalo Wild Wings & Sears	Upper Level Near Bedbath & Beyond
Zumiez	(860) 444-8179	Mon-Sat 10a-9p, Sun 11a-6p	Parking Lot Near Christmas Tree Shops	Lower Level Near Macy's